

Shopping Centre and Retail Security



Shopping centre security requires a different approach from the average security service provider. Image and presentation are vital to success in this sector, which has its own specific demands.

Sentry Security has extensive experience and our quality of service ensures that clients expectations are not only achieved but surpassed. We work in partnership with owners, managing agents and landlords to improve the delivery of services within the retail sector, controlling costs and improving the customer experience.

Shopping centre owners and managers face an increasing challenge as they strive to increase footfall, provide a warm and friendly shopping environment and at the same time maintain the highest levels of security for customers and Clients.

Experience, Quality & Customer Care

Sentry Security excels within the shopping centre environment. We deliver a quality service and work closely with other members of the shopping centre team to create a professional environment, highly trained and motivated workforce. Our management team are experts in matching

individual personalities and skills with the tasks required for specific security roles. We have developed comprehensive training programmes dedicated to all areas of the centre including shopping malls, reception, control room, car parks, service roads and customer service.

- Security patrols
- CCTV Monitoring
- Theft prevention
- Help and assistance to shoppers
- First aid and fire safety
- Crowd management
- Conflict management and conflict resolution
- Tenant liaison
- Civil arrest procedures and police liaison

From everyday occurrences such as shoplifting and criminal damage to the more sensitive handling of lost children or abusive and threatening behaviour, our Security Officers will be trained in all aspects of shopping centre security.

The effective management of an emergency situation is also vital and we understand the impact that these incidents can have on business. Every minute lost can have a detrimental effect on retail sales.

For a free comprehensive Retail Security assessment, please contact Sentry Security

Complete security solutions... made easy